Mission

To market and promote the image and awareness of Seminole County to potential visitors as a unique tourism destination, attracting significant numbers of new and repeat visitors, and creating a positive economic impact on our community.

Business Strategy

Tourism Development uses the voter-approved tourist development tax to advertise and promote the County's tourism benefits to potential visitors. The department sponsors sports and other events to attract out-of-market visitors to the County to enjoy superior quality venues. The department markets our natural and historical attractions to potential visitors worldwide through advertising, at trade shows and personal contacts to tour operators, travel agents and consumers. These efforts generate approximately \$2.0 million annually in tourism tax revenue and produce a financial surplus of over \$1 million to Seminole County. The County has been recognized by the State of Florida as a leader in nature/heritage tourism.

Objectives

Increase Tourist Development Tax revenue by 3%.

Increase the number of journalism visits 10%.

Increase unique visitors to tourism website by 10%.

Increase Visitor Center visits in Longwood and Orlando Sanford Airport by 5%.

Attract one new sporting event to a County sports venue.

| Performance Measures | FY 99/00 Actual | FY 00/01 Estimated | FY 01/02 Goal | FY 02/03 Goal |
|-------------------------|--------------------|-----------------------|------------------|------------------|
| Tourist tax revenue | \$1.9M | \$1.9M | \$2.0M | \$2.1 M |
| Journalist visits | 16 | 20 | 22 | 24 |
| Website unique visitors | 42,327 | 108,066 | 118,873 | 130,763 |
| Visitor Center visits | 19,844 | 27,128 | 28,484 | 29,908 |
| Sports events | 6 | 7 | 8 | 9 |

Seminole County TOURISM DEPARTMENT Department: FY 2001/02 **ADMINISTRATION** Division: FY 2002/03 Section: Percent Change Percent Change 2002/03 Budget 2002/03 2001/02 Budget 1999/00 2000/01 2001/02 over 2001/02 over 2000/01 Approved Adopted Adopted Actual Budget **Budget** Budget Expenditures **Budget Budget EXPENDITURES:** 7.7% 4.8% 281,514 249,424 268,647 206,469 Personal Services 11.4% 2.8% 1,277,496 728,055 1,115,891 1,242,982 **Operating Services** 6,000 100.0% 3,000 100.0% 0 0 Capital Outlay 0 0 **Debt Service** 396,400 0.0% 396,400 396,400 0.0% 356,400 Grants and Aid 2,193,021 9.2% 2,008,814 155.9% Reserves/Transfers 245,217 785,130 6.0% 4,154,431 1,536,141 2,546,845 3,919,843 53.9% **Subtotal Operating** Capital Improvements 53.9% 6.0% 4,154,431 3,919,843 1,536,141 2,546,845 **TOTAL EXPENDITURES FUNDING SOURCE(S)** 4,154,431 6.0% 1,536,141 2.546,845 3,919,843 53.9% **Tourist Development** 2,546,845 3,919,843 53.9% 4,154,431 6.0% **TOTAL FUNDING SOURCE(S)** 1,536,141 **Full Time Positions** 5 Part Time Positions New Programs and Highlights for Fiscal Year 2001/02 Sr Staff Assistant funding will be shared with Economic Development and will provide telephone assistance 11,134 and follow-up due to an increased volume of general information requests, clerical tasks and database management. Media relations firm to promote the County to travel editors in major northern and international markets. 175,000 The program for Fiscal Year 2001/02 is projected to include three major press tours. Tourism impact research project to track and identify sources and impact of Seminole County visitors and their buying habits. Also included is a demographic study and data conversion study relating to impact of 75,000 tourism on Seminole County. 300,000 Seminole County sponsored promotions. Aid to Central Florida Zoological Society; amount includes \$86,400 for year three (of five) for capital 356,400 improvement program. Aid to Historic Sanford Memorial Stadium; this is the third year of a ten-year plan to provide funding of up to 40,000 \$40,000 per year. New Programs and Highlights for Fiscal Year 2002/03 Media relations firm to promote the county to travel editors in major northern and international markets. 175,000 The program for Fiscal Year 2002/03 is projected to include three major press tours. Tourism impact research project to track and identify sources and impact of Seminole County visitors and their buying habits. Also included is a demographic study and data conversion study relating to impact of 75,000 tourism on Seminole County. Seminole County sponsored promotions. 300,000 Aid to Central Florida Zoological Society; amount includes \$86,400 for year four (of five) for capital 356,400 improvement program. Aid to Historic Sanford Memorial Stadium.; this is the fourth year of a ten-year plan to provide funding of up 40,000 to \$40,000 per year. 2004-05 2005-06 2003-04 2001-02 2002-03 Capital Improvements 0 0 0

0

0

0

0

0

0

0

Total Project Cost

Total Operating Impact